

## National Scorecard on U.S. Health System Performance, 2008: Scores on 37 Key Performance Indicators

Indicator	U.S. National Rate		Benchmark	Benchmark Rate	2008 Score: Ratio of U.S. to Benchmark
	2006 Scorecard	2008 Scorecard			
<b>OVERALL SCORE</b>					<b>65</b>
<b>HEALTHY LIVES</b>					
1 Mortality amenable to health care, deaths per 100,000 population	115	110	Top 3 of 19 countries	69	63
2 Infant mortality, deaths per 1,000 live births	7.0	6.8	Top 10% states	4.7	69
3 Healthy life expectancy at age 60, Years	Various	*	Various	Various	87*
4 Adults under 65 limited in any activities because of physical, mental, or emotional problems, %	14.9	17.5	Top 10% states	11.5	66
5 Children missed 11 or more school days due to illness or injury, %	5.2	*	Top 10% states	3.8	73*
<b>QUALITY</b>					
6 Adults received recommended screening and preventive care, %	49	50	Target	80	62
7 Children received recommended immunizations and preventive care	Various	Various	Various	Various	86
8 Needed mental health care and received treatment	Various	Various	Various	Various	76
9 Chronic disease under control	Various	Various	Various	Various	76
10 Hospitalized patients received recommended care for heart attack, heart failure, and pneumonia (composite), %	84	90	Top hospitals	100	90
11 Adults under 65 with accessible primary care provider, %	66	65	65+ yrs, High income	85	76
12 Children with a medical home, %	46	*	Top 10% states	60	77*
13 Care coordination at hospital discharge	Various	Various	Various	Various	74
14 Nursing homes: hospital admissions and readmissions	Various	Various	Various	Various	65
15 Home health: hospital admissions, %	28	28	Top 25% agencies	17	62
16 Patient reported medical, medication, or lab test error, %	34	32	Best of 7 countries	19	59
17 Unsafe drug use	Various	Various	Various	Various	55
18 Nursing home residents with pressure sores	Various	Various	Various	Various	66
19 Hospital-standardized mortality ratios, actual to expected deaths	101	82	Top 10% hospitals	74	90
20 Ability to see doctor same/next day when sick or need medical care %	47	46	Best of 6 countries	81	57
21 Very/somewhat easy to get care after hours without going to the emergency room, %	38	25	Best of 6 countries	72	35
22 Doctor-patient communication: always listened, explained, showed respect, spent enough time, %	54	57	90th %ile health plans	75	75
23 Adults with chronic conditions given self-management plan, %	58	*	Best of 6 countries	65	89*
24 Patient-centered hospital care	Various	Various	Various	Various	87
<b>ACCESS</b>					
25 Adults under 65 insured all year, not underinsured, %	65	58	Target	100	58
26 Adults with no access problem due to costs, %	60	63	Best of 7 countries	95	66
27 Families spending <10% of income or <5% of income, if low income, on out-of-pocket medical costs and premiums, %	81	77	Target	100	77
28 Population under 65 living in states where premiums for employer-sponsored coverage are <15% of median household income, %	58	25	Target	100	25
29 Adults under 65 with no medical bill problems or medical debt, %	66	59	Target	100	59
<b>EFFICIENCY</b>					
30 Potential overuse or waste	Various	Various	Various	Various	41
31 Went to emergency room for condition that could have been treated by regular doctor, %	26	21	Best of 7 countries	6	29
32 Hospital admissions for ambulatory care-sensitive conditions	Various	Various	Various	Various	56
33 Medicare hospital 30-day readmission rates, %	18	18	10th %ile regions	14	76
34 Medicare annual costs of care and mortality for heart attacks, hip fractures, or colon cancer (annual Medicare outlays; deaths per 100 beneficiaries)	\$26,829 30	\$28,011 30	10th %ile regions	\$24,906 27	89
35 Medicare annual costs for chronic diseases: Diabetes, heart failure, COPD	Various	Various	Various	Various	71
36 Health insurance administration as percent of national health expenditures	7.4	7.5	Top 3 of 11 countries	2.3	31
37 Physicians using electronic medical records, %	17	28	Best of 7 countries	98	29

Various = indicators that comprise two or more related measures; scores average the individual ratios for each component. COPD = chronic obstructive pulmonary disease.

\* Indicator not updated; baseline score same as 2006.

See Exhibit 21 on page 35 for Equity scores; see Appendices A and B for more details on data and sources.

Source: Commonwealth Fund National Scorecard on U.S. Health System Performance, 2008